

Mr David Hunt
Ofgem Retail Markets
9 Millbank
London
SW 1P 3GE

Tele [REDACTED]

29th March 2012

Dear Mr Hunt,

Retail Market Review

It has come to my attention that you are undertaking a review of the energy suppliers with the aim of some possible form of price standardisation. If you don't mind I would like to make some points on the matter.

I am a 74 years old pensioner on a limited income and receive my gas and electricity via Ebico Limited. The attraction of that concern for me is that they offer a simple one price, flat rate, tariff with no standing charge. As modest power user I found that with tiered pricing I was paying most of my bill at the higher rate making my unit cost unreasonably and unfairly expensive. A standing charge would also be unfair and unacceptable for similar reasons, because that I would have to pay the same charge as a heavy fuel user thus unfairly loading my bill. The company also allows me to leave when I want with no contractual tie in and importantly their bills are easy to read and understand which enables me to manage my energy consumption better. As a not for profit organisation they offer what I require in the current energy supply climate.

I therefore hope that with the above points will be bourn in mind when you are considering the energy market, and any proposals you come up with do not force the company to change from its current position. I further hope that if you do feel you have to enforce a standing charge or tiered pricing you will enable Ebico to be exempt and continue to supply power in a way that a person in my circumstances finds clear, reasonable and above all, fair.

Finally I hope that any proposals you put forward do not make the energy bills more expensive for someone on a small income who is struggling to deal with the ever increasing price of fuel.

Many thanks.

Yours Sincerely, /

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